### Relationship Skills for the Caregiver



Therapeutic Learning Connections Connie Palmer, LCSW cqpalmer@yahoo.com



THERE ARE ONLY FOUR KINDS OF PEOPLE IN THE WORLD THOSE WHO HAVE BEEN CAREGIVERS, THOSE WHO ARE CURRENTLY CAREGIVERS, THOSE WHO WILL BE CAREGIVERS, AND THOSE WHO WILL NEED CAREGIVERS.



### Talk Amongst Ourselves...

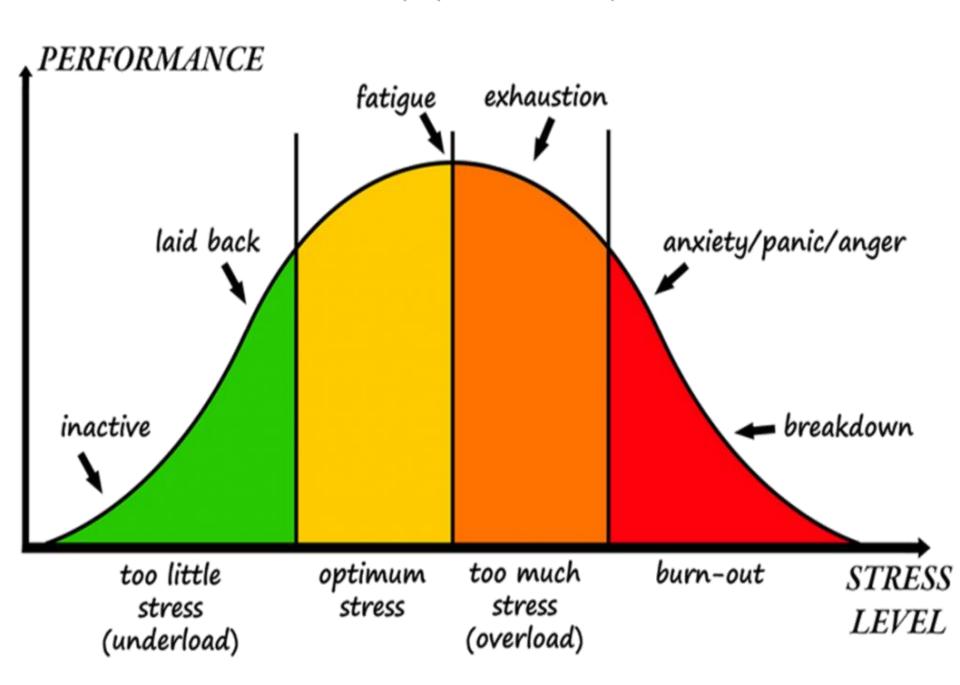




### Caregiving is stressful because...



#### STRESS CURVE



Feeling Helpless and Hopeless

Sense that One Can Ever Do Enough

Physical and Mental Illness

**Addictions** 

Fear

Anger/Cynicism

Guilt

Unable to Empathize/ Numbing of Feelings The Cost of Caring

from
Trauma Stewardship
by Laura van Dernoot
Lipsky

Hypervigilance

Diminished Creativity

Minimizing

Black and White Thinking

**Chronic Exhaustion** 

**Inability to Listen** 

Inability to enjoy life

**Dissociative Moments** 

1.To take care of myself. This is not an act of selfishness. It will give me the capability of taking better care of my loved one.

2.To seek help from others even though my loved ones may object. I recognize the limits of my own

endurance and strength.

3.To maintain facets of my own life that do not include the person I care for, just as I would if he or she were healthy. I know that I do everything that I reasonably can for this person, and I have the right to do some things just for myself.

4. To get angry, be depressed, and express other

difficult feelings occasionally.

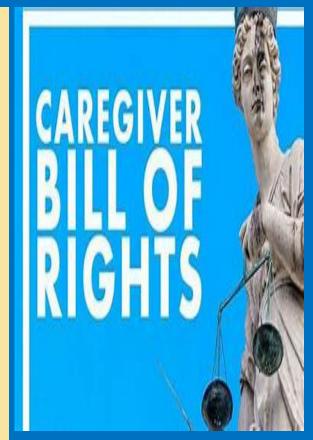
5.To reject any attempts by my loved one (either conscious or unconscious) to manipulate me through guilt.



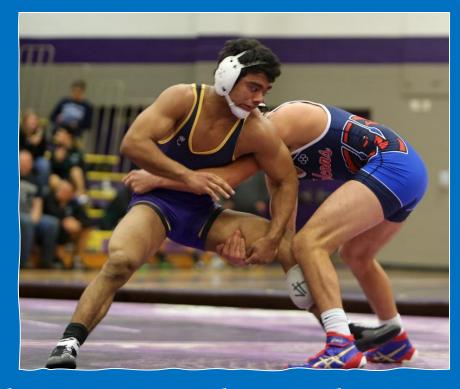
7. To take pride in what I am accomplishing and to applaud the courage it takes to meet the needs of my loved one.

8. To protect my individuality and my right to make a life for myself that will sustain me in the time when my loved one no longer need my full-time help.

9. To expect and demand that as new strides are made in finding resources to aid physically and mentally impaired persons, similar strides will be made towards aiding and supporting caregivers.







### Healthy Relationships

- Mutual trust, respect, love, and caring
- Shared decision-making
- The ability to talk about the "here-andnow" aspects of the relationship
- The freedom to share any negative emotional reaction with each other
- The ability to address any problems or difficulties that may arise in the relationship

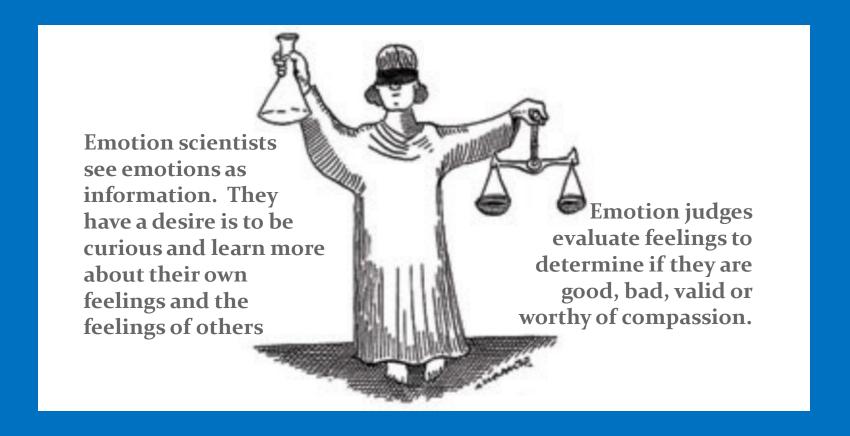


# What's in Your Toolbox???

### The Healthy Caregiver



### **Emotion Judge or Emotion Scientist?**



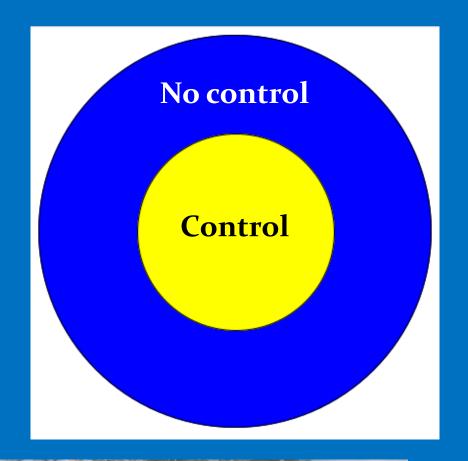
DEPRESSION, ANXIETY AND PANIC ATTACKS ARE NOT SIGNS OF WEAKNESS.
THEY ARE SIGNS OF TRYING TO REMAIN STRONG FOR FAR TOO LONG.



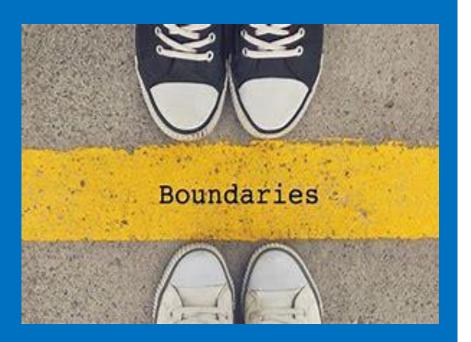
**Avoiding your** vulnerability eventually causes suffering to you and to those around you.

-Andy Crouch





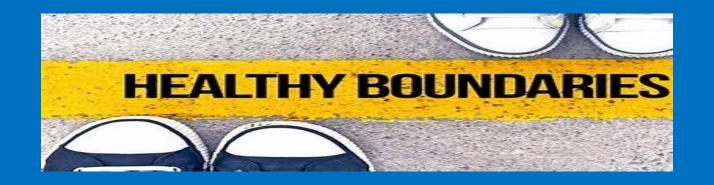
God, grant me the serenity to accept the things I cannot change, courage to change the things I can, and wisdom to know the difference.



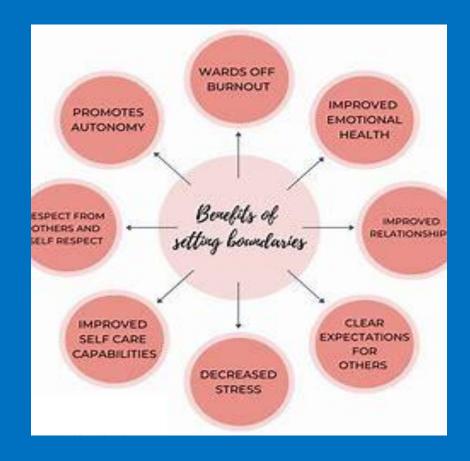
### Signs That You Need Boundaries

@NEDRATAWWAE

- You feel overwhelmed.
- You feel resentment towards people for asking for your help.
- You avoid phone calls and interactions with people you think might ask for something.
- You make comments about helping people and getting nothing in return.
- You feel burnt out.
- You frequently daydream about dropping everything and disappearing.
- You have no time for yourself.



Boundaries are our "YES" and our "NO" based on our needs.
They tell other people how to treat us-what's acceptable and what isn't.







<u>Internal boundaries</u> are decisions we make to ourselves about what we will or won't tolerate from ourselves or others.

External boundaries are limits we set with others about what we will/won't tolerate from them. -Lindsay Braman

### Relationship Agreements

We agree...



### Conflict Resolution PIE

- Perspective
- Intention
- Empathy



### Conflict Is Resolved

Work for resolution of conflict

Conflict Resolution Whoever changes first, WINS!

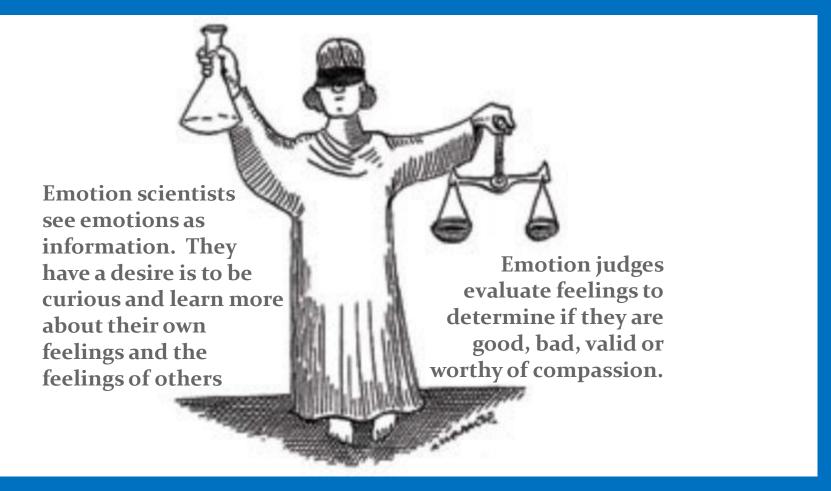
Decide whether to resolve conflict

Identify problem causing the conflict

Identify impact of problem

Identify feelings associated with conflict and express empathy!

### **Emotion Judge or Emotion Scientist?**



From Marc Brackett's book Permission to Feel

### Empathy: Noun and Verb

### **Empathy** is...

seeing with the eyes of another,
listening with the ears of another,
and feeling with the heart of another.



## What blocks empathy?

- Powerlessness
- Defensiveness
- Anger, fear, shame
- Vulnerability seen as a weakness
- Racism/privilege
- Multiple stressors
- Compassion fatigue
- Lack of self-awareness
- Unsupported trauma and loss
- Empathy deficit disorder













#### **Listen to Behavior**

- If they could, seniors would tell us....
- "I don't always have words for how I'm feeling. I don't yet have a way to talk about my emotions, so I let my behavior do the talking for me.
- Sometimes my behavior hides how I'm really feeling.
- Instead of asking, "What's wrong with you? consider compassionately wondering, "What happened?"

**HELP:** 



-Asking for it -Receiving it -Offering it Don't be a stingy receiver!

### Helping Them Tell Their Story...

- What was your favorite childhood memory?
- What was your favorite toy as a child?
- Did you have any pets when you were growing up?
- What was your favorite subject in school?
- Did you have any hobbies as a child?
- What did you want to be when you grew up?
- What was your favorite book as a child?
- Did you have any nicknames growing up?
- What was your earliest memory?
- What was your favorite game to play as a child?



### Power Struggles



- 1. Never get into power struggles
- 2. If you get into one, you need to win
- 3. Choose carefully!!!!!

### How We Doin'?







### Conflict Resolution Resources

- 1. Resolving Family Caregiver Conflicts You Can Disagree and Still Care Senior Care Corner
- 2. <u>Caregiver Stress and Resolving Conflict (eldercareathome.org)</u>
- 3. <u>Dealing With Common Family Conflicts as a Caregiver (aarp.org)</u>
- 4. <u>family-conflicts-about-aging-parents-resolution-guide (accordcare.com)</u>
- 5. Types of Conflicts and Tensions Between Older Parents and Adult Children found at 235754000be174d6aaa9485f35173bab.pdf (icdst.org)
- 6. Resolving Conflict When Helping Aging Parents YouTube

### Resources for Caregivers

- 1. <u>Caregiver Stress Syndrome Caregiver.com</u>
- 2. Challenges of Caring for Elderly Parents found at <a href="https://www.bing.com/search?q=challenges+of+caring+for+an+elderly+parent&cvid=o2c355e4b10f4fe5ae82886cf2679322&aqs=edge..69i57jo.14151joj9&FORM=ANAB01&PC=HCTS">https://www.bing.com/search?q=challenges+of+caring+for+an+elderly+parent&cvid=o2c355e4b10f4fe5ae82886cf2679322&aqs=edge..69i57jo.14151joj9&FORM=ANAB01&PC=HCTS</a>
- 3. <u>10 Difficult Elderly Behaviors and How to Handle Them AgingCare.com</u>
- 4. The Challenges of Caring for an Elderly Parent found at <a href="https://www.bing.com/search?q=challenges+of+caring+for+an+elderly+parent&cvid=o2c355e4">https://www.bing.com/search?q=challenges+of+caring+for+an+elderly+parent&cvid=o2c355e4</a> <a href="biof4fe5ae82886cf2679322&aqs=edge..69i57jo.14151joj9&FORM=ANABo1&PC=HCTS">biof4fe5ae82886cf2679322&aqs=edge..69i57jo.14151joj9&FORM=ANABo1&PC=HCTS</a>
- 5. Caregiver Bill of Rights found at <a href="https://www.caregiver.org/resource/caregivers-bill-rights/">https://www.caregiver.org/resource/caregivers-bill-rights/</a>
- 6. <a href="https://thecaregiversvoice.com/tips-caregivers/6-ways-communicating-with-your-aging-loved-ones-will-improve-your-relationship/">https://thecaregiversvoice.com/tips-caregivers/6-ways-communicating-with-your-aging-loved-ones-will-improve-your-relationship/</a>
- 7. <u>Caregiving and Connection: Tips for Strengthening Relationships with Aging Adults Healthy</u> Humans Project
- 8. Coping With Your Difficult Older Parent : A Guide for Stressed-Out Children by Grace Lebow
- 9. How to Care for Aging Parents, A One-Stop Resource for All Your Medical, Financial, Housing, and Emotional Issues by Virginia Morris
- 10. A Bittersweet Season: Caring for Our Aging Parents--and Ourselves by Jane Gross
- 11. Parenting Aging Parents Navigating the Changes and the Stages
- 12. <u>Caregiving: Common Disagreements Between Adult Children Caregivers and Aging Parents YouTube</u>
- 13. How to keep your elderly parents safe and in their home longer | Roger Wong | TEDxStanleyPark YouTube

#### Resources

- 1. Caregiver Stress and Burnout HelpGuide.org
- 2. Caregiver Stress | Alzheimer's Association
- 3. Cargiver Bill of Rights Alzheimer's Los Angeles (alzheimersla.org)
- 4. A List of the Best Podcasts for Caregivers 2021 Elder Guru
- 5. <u>4 Of The Best Podcasts To Inspire Self-Care Glitter Guide</u> (theglitterguide.com)
- 6. The Caregiver's Guide to Dementia: Practical Advice for Caring for Yourself and Your Loved One by Gail Weatherhill
- 7. Creating Moments of Joy Along the Alzheimer's Journey: A Guide for Families and Caregivers by Jolene Brackey
- 8. When Reasoning No Longer Works: A Practical Guide for Caregivers Dealing with Dementia & Alzheimer's Care by Angel Smits
- 9. When Caregivers Are Honest, It Makes Folks VERY Uncomfortable | HuffPost Communities

#### Resources

#### **Books**

- 1. Ambiguous Loss: Learning to Live with Unresolved Grief by Pauline Boss
- 2. No Act of Love is Ever Wasted: The Spirituality of Caring for Persons with Dementia by Richard Morgan
- 3. Living With Grief: Alzheimer's Disease by Kenneth J. Doka –describes disenfranchised grief
- 4. Loving Someone with Dementia: How to Find Hope While Coping with Stress and Grief by Pauline Boss
- 5. Alzheimer's Disease: A Guide For Families And Caregivers by Lenore Powell (Discusses the shame related to the disease of Alzheimer's.)
- 6. When Your Parent Becomes Your Child: A Journey of Faith Through My Mother's Demential Paperback by <u>Ken Abraham</u>
- 7. A Bittersweet Season: Caring for Our Aging Parents--and Ourselves by Gross, Jane
- 8. The Longest Loss: Alzheimer's Disease and Dementia by the Hospice Foundation of America and Kenneth Doka
- 9. Living with Grief: Alzheimer's Disease by Ken Doka
- 10. Caring for a Loved One with Dementia: A Mindfulness-Based Guide for Reducing Stress and Making the Best of Your Journey Together by Marguerite Manteau-Rao (February 2016)
- 11. Healing Your Grieving Heart When Someone You Care About Has Alzheimer's: 100 Practical Ideas for Families and Friends by Alan Wolfelt

### Conflict Resolution Resources

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- 6. Resolving Conflict When Helping Aging Parents YouTube

### Life Story Questions

- 1. Fun Questions to Ask Your Grandparents About Their Life | PINKVILLA
- 2. <u>56 Family History Questions for Your Parents Modern Heirloom Books</u>
- 3. 35 Meaningful Questions To Ask Your Grandparents | HuffPost Life
- 4. <u>351 Life Story Questions to Ask People (Storytelling) Begin My Story</u>
- 70 Question Prompts to Capture Childhood Memories
   Storii
- 6. Fill-in-the-Blanks Life Story www.legacyproject.org